Remember this: cmd. It's a command prompt that can help you find files that your Windows operating system needs to work properly. It can also help you fix the problems.

Type "cmd" into the taskbar >> right-click on Command Prompt>> select Run as Administrator. To find missing files, type "sfc /scannow." To check for system problems, type "chkdsk/f." If the above instructions are not clear, drop in to our San Bruno Senior Center's Computer Club and we will assist you.